

Warranty Information

Congratulations on your new purchase of LG HI-MACS® solid surface product. LG Solid Source expressly warrants that it will repair or replace this product, free of charge, if it fails due to any manufacturing defect during the first 15 years after initial installation. The warranty covers all LG HI-MACS® products, including sheet goods, sinks and lavatory bowls.

The warranty shall not apply to damage caused by:

- Failure to follow procedures recommended in the Fabrication Guide Book for transportation, storage, handling, fabrication, or maintenance;
- Physical abuse, accidents or misuse;
- Exposure to excessive heat;
- Faulty or improper installation, including seams.

This warranty is extended to the original purchaser and may be transferred or assigned. A purchase receipt or other proof of date of original purchase will be required before warranty service is rendered. If transferred, a new warranty registration must be submitted with proof of the original warranty. The new warranty will be valid for the remaining time since the original purchase.

LG Solid Source's obligation is limited solely to the repair or replacement of the products purchased hereunder, including reasonable and necessary labor charges. No other expressed or implied warranties of merchantability or fitness for a particular purpose are made by this warranty except for those expressly provided herein. Under no circumstances shall LG Solid Source be liable for any loss or damage arising from the purchase, use or inability to use this product, or for any special, indirect, incidental or consequential damages.

This warranty entitles the purchaser to specific legal rights. Other rights may also be available, which may vary from state to state. Some states do not permit the exclusion or limitation of implied warranties or of incidental or consequential damages, so the above limitation or exclusion may not apply to you. To know what your legal rights are, consult your local or state consumer affairs office or your state's Attorney General.

To obtain service under this warranty, please contact the source from which you purchased your LG HI-MACS® product. If the problem is not handled to your satisfaction, please contact our representative directly by writing or calling:

LG Solid Source, L.L.C.
8009 W. Olive, Peoria, Arizona 85345
Phone: (866) LG HI-MACS
www.lghi-macs.com

Please include your name, address, a description of the problem, and the phrase "LG HI-MACS® solid surfacing material, 15 year limited warranty", or "10 year limited warranty" for Expression sinks, in all correspondence. We will respond to all inquiries within 30 days.

Care and Maintenance

From renegade paring knives to busy lifestyles — LG HI-MACS is made to withstand life. In fact, no special cleaning products are needed to keep your countertop looking great day in, day out. But like all fine materials, damage may occur if your countertop is mistreated. To help prevent this from happening, we've outlined a few simple ways to be sure your countertop maintains its original elegance and beauty for years to come. **Normal cleaning** only requires a damp cloth and a mild cleanser. If you've chosen a matte finish, you can use an abrasive cleaner like Ajax or Comet. If you do use an abrasive cleaner, we recommend periodically cleaning the entire surface in a circular motion to maintain uniformity. Avoid using strong acidic cleansers (like those designed for drains, toilets or ovens). Some of them can cause whitening, which can be difficult to remove.

A few **common sense precautions** include not placing pans directly from the burner or oven on your countertops. Although LG HI-MACS can withstand temperatures of up to 225 degrees, prolonged or extreme heat can cause yellowing.

Troublesome **spills and stains**, like food dye, tea and fruit drinks can be removed with full strength bleach followed by a general cleaner flushed with water. Be sure and not let the bleach remain on the surface for more than five minutes. If a lit cigarette should come in contact with your countertop, a nicotine stain or a scorch mark can occur. Simply use an abrasive cleaner or buff in a circular motion with a Scotch-Brite® pad to remove.

www.lghi-macs.com