

## **Springs Window Fashions Blind Warranty**

### **Type of Warranty**

Limited Lifetime on:

- 1/2", 1" and 2" Aluminum Horizontal Blinds; 2" headrail and components; Wood, Faux Wood and Composite Blinds; Vertical headrails; channel panels; valances; sheer fabric and painted or stained cornices. Unfinished cornices are not warranted.

Three-year on:

- 2" vinyl slats, 2" acrylic slats, Vertical vanes (vinyl, S-shaped and fabric).

### **What is Covered**

This product is warranted against original defects in materials or workmanship for as long as the original purchaser owns the product provided that:

1. the product was properly installed in a residential dwelling;
2. the product was made or assembled exclusively from Springs Window Fashions materials and components;
3. Springs Window Fashions recommendations were followed with regard to limitations and specifications.

### **Who is Covered**

This warranty extends only to you as the original purchaser of the above stated product.

### **Obligations to the Consumer**

The obligations of Springs Window Fashions are limited to the repair or replacement of parts or products found to be defective.

Springs Window Fashions is not responsible for shipping costs or labor costs, for measuring and taking the product down, or for remeasuring or reinstalling the product.

If repairs are made under this warranty, the repairs will be made with like or similar parts.

### **Motorization**

Components and accessories have a five-year limited warranty. Batteries not included.

### **What the Warranty Does Not Cover**

This warranty does not cover conditions or damages caused by abuse, accidents, alterations, misuse or failure to follow instructions for measurement, installation, use, cleaning or maintenance. Normal wear and tear, including but not limited to the items or occurrences below, is not covered by the warranty.

- Unfinished cornices.
- When left for extended periods in direct sunlight, plastics tend to yellow or crack.
- Some slight warpage, as well as natural variations in color and grain, are normal with a wood product and are not considered defects. Areas of high humidity may cause excessive warpage of wood slats.
- Some loss of color intensity or discoloration may occur in plastic materials or wood finishes when exposed to direct sunlight over long periods of time.
- All fabrics can lose original intensity after long exposure to the sun.
- Colors may vary from lot to lot and may not exactly match samples of previous purchases.
- All cords will eventually wear out.

Springs Window Fashions considers these items and occurrences normal wear and tear, and they are not covered by this warranty.

THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WRITTEN OR ORAL WARRANTIES OR OBLIGATIONS AND LIABILITIES.

No person is authorized to extend or alter this warranty.

SPRINGS WINDOW FASHIONS SHALL HAVE NO LIABILITY WHATSOEVER FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so this limitation or exclusion may not apply to you.

**Service**

Warranty claims must be accompanied by the original sales receipt as well as details regarding the nature of the problem, location of the product, etc. To obtain warranty service contact:

Customer Service Center

Springs Window Fashions, LLC

8467 Route 405 Hwy. S.

P.O. Box 500

Montgomery, PA 17752-0500

You may also email [windowfashions@springswindowfashions.com](mailto:windowfashions@springswindowfashions.com) or call 1-800-221-6352

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